

FUNCTIONAL TESTING FOR A LEADING FINANCIAL SOLUTIONS PROVIDER



ABSTRACT

A case study on how SrinSoft helped a US based leading financial services provider in establishing formal QA process for efficient functional and regression testing of their solutions.

About SrinSoft

SrinSoft Technologies is multi-disciplinary IT & Engineering services firm delivering software and engineering services to enterprise customers worldwide. We develop and implement high quality and cost effective software solutions using our rapid application development strategies. Our goal is to ensure that our clients can depend on a single and reliable partner for all their IT needs instead of having to deal with multiple vendors and service providers.

About Client

A leading financial solution provider, delivering a solutions for a leading Banks, Credit unions and financial institutions in US. They serve clients in more than 30 states in US, Canada, the Caribbean, and Europe.

They are a trusted partner in measuring the customer experience, offer innovative solutions to generate actionable data, enhance the customer experience, improve employee performance, and deliver bottom-line results.

Business Challenge

They offer a centralized application for Performance Management Solutions, Optimize Service and Sales Performance Acquire and Activize New Customers Humanize the Digital User Experience, Crystallize Customer Intelligence, Maximize Internal Employee Performance.

For all of their the customers they offer a Performance Optimization Portal for reporting system, providing actionable feedback to their clients

- They need to maintain a large amount of data's
- Need to analyze the surveys from the peoples, bank employees
- Need to check the portal functions
- With a challenge to release the new solutions to market frequently
- Measuring its effectiveness

SrinSoft Role

Being an independent software testing service provider with an experience of over 10 years, SrinSoft took up the challenge involving

- Understand current challenges and define process goals
- Integration of a formal QA process into client processes
- Analysis of Business Requirement Document
- Proof of Concept
- Design Test Plan, Test Case and detailed Test Scripts
- Support iterative release

SrinSoft has efficiently integrated QA process into iterative development model that client has already been using.

Testing Offered

Web testing

Browser Compatibility testing

Database testing

Functionality testing

End to End testing

Solution Benefits

Our dedicated team of Test Experts enabled the client to:

- Achieve smooth integration of QA process with quick turn around
- Identify majority of critical defects early in the development cycle reducing overall bug fixing costs
- Take informed decisions before every release utilizing our detailed defects and observation reports
- Increase customer base and revenue by identifying defects at very early stage of development