



Digitalization using OpenShift Container Platform

*We help clients adopt technologies that
make their business better!*

Client Summary

- Leading absence management provider currently managing over 450,000 claims for employers.
- Best in class, fully compliant administrative services for managing employee leave of absence.

Executive Summary:

Leading absence management company requires a cloud platform to handle their customer and end-user request in a seamless process. This process demands high availability and scalable solution.

Business Challenge:

Supporting business technology is a constant challenge changing faster every day.

Clients expect solution providers to deliver innovative IT products and services without delay to gain or maintain an advantage over their competitors.

For leading solution providers in SaaS-based absence management entity, the capability to measure the market demand quickly and meet customer demand is a primary task.

Taking months to roll out new software or products is no longer an option.

To expedite the development and deployment process they have switched from waterfall development method to agile DevOps approach that facilitates the real-time communication between developers, IT Staff, and stakeholders.

In the traditional approach, if developers wanted to create new applications, they had to request technology infrastructure and services from an internal middleware architecture group. This group maintains nearly 300 applications that automate or support critical business processes throughout the enterprise.

Solution:

Digitalization using OpenShift Container Platform:

Greater productivity through increased automation and DevOps collaboration with Red Hat OpenShift Container Platform,

Client has achieved complete automation of its development and production processes.

Developers are working on the appropriate platform, then upload system programs and applications into the relevant environments, according to operations rules, without additional input from IT operations staff.

With the help of client own automation platform, the management of code versions, code review, applications launch, log query, and data analysis will be offered to development and operations teams, results accomplishing the standards and requirements of DevOps.

Business Benefits:

INCREASED COMPETITIVENESS THROUGH FASTER PROCESSES

Communication has greatly improved employee productivity, enabling developers to focus more on business requirements and application development.

The operations staff can get relevant data from the online system faster via the platform, giving more accurate data analysis for development teams and relevant businesses.

A consistent, unified PaaS environment based on Red Hat OpenShift Container Platform.

Earlier, the operations staff had to sync the production and testing system, then decrypt the data, to ensure consistency. With Red Hat OpenShift Container Platform, operations staff can quickly implement and replicate massive deployments and system iterations.

To know more about our IT services and solutions:

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